

corporate housing factory

Vacature Service Host

Service Host

Looking for your new challenge in hospitality? We give you the unique opportunity to become a Service Host at an ambitious and growing company in the serviced apartments industry!

What will your day look like?

In your role as Service Host, you take care of smooth check-ins, and you are always there for our guests during their stay. Hospitality, comfort, quality and privacy are the keywords here. Every day, you will have a lot of contact with our residents. Your tasks are as follows:

- **Hospitable check-ins** – You are the face of our organisation! Every day, you will ensure a warm welcome and smooth handover of keys and information to our residents.
- **Service requests** – On a daily basis, you pick up the requests and feedback from our residents and arrange a timely solution. Need an extra bed? You have fixed it in no time!
- **Occasional checks** – You check our apartments before residents arrive and assess whether they look their best. Working together is essential, so you can ensure as a team that our apartments remain clean, safe and comfortable.

Who are we?

We are **Corporate Housing Factory**, since 2013 we are one of the largest providers of *serviced apartments* in the Netherlands and one of the few that mainly serves business clients. Together with our second label **ServicedApartments.nl**, the booking platform for serviced apartments in the Netherlands, we are a prominent player in the rental of temporary apartments to expats who come to the Netherlands for a short or longer period of time.

Our sunny office can be found at the always dynamic Zuidas in Amsterdam, here we are with a small but fast-growing team! As a Service Host you will be working in the cosy corner of our Service Desk where we welcome and help all our guests in Amsterdam. You will be part of a small team that pushes the boundaries within the serviced apartment sector every day. Besides having a lot of fun together, this team is also not shy when it comes to good food, so they regularly grab a nice lunch at one of the many cafes and restaurants in the area!

Who are you?

The job of Service Host is very social and dynamic. Depending on the day, the pace can be high, which means that it is important that you can anticipate and are there for the rest of the team. An approach that is always fair and respectful to both the team and our residents is essential. You also enjoy working independently and see new opportunities for learning and improvement in every corner! In short, a hospitable and professional approach and way of working are key! To complete the picture, you have:

- a minimum of MBO (post-secondary vocational education) educational level;
- a good command of both Dutch and English;
- on-call with flexible working hours;
- proven work experience within a customer-oriented and service-oriented environment.

What do we give back?

On the basis of a 40-hour working week, you can count on the following:

- reimbursement of travel costs;
- 25 vacation days;
- free use of the gym in New Amsterdam (in our office building);
- a fortnightly massage while at the office;
- team events and weekly drinks;
- a pleasant and informal working atmosphere in which you can learn a lot.

Are you enthusiastic?

Grab this opportunity now and send us your CV via werken@corporatehousingfactory.com!